

## **Attachment # 2**

### **Summary Log for June 1, 2002 – May 31, 2003 Relay North Dakota**

For the period of June 1, 2002 through May 31, 2003, Sprint processed more than 110,595 outbound calls on behalf of Relay North Dakota, receiving a total of 16 ( $< 0.001\%$ ) customer complaints. All 16 complaints were filed with supervisors at one of the eleven Sprint TRS centers. All of these complaints were resolved in a timely fashion. None of these 16 complaints were escalated for action to the State of North Dakota or to the Federal Communications Commission.